I think a lot about how we balance freedom and structure in online education.

As a designer, I care about creating experiences that give learners the space to explore,

be curious and take risks, but also support them.

I don't see free-range learning as letting go,

so much as designing something that feels human and connected,

and as a result, meaningful.

When we get the balance right, students don't just learn more,

They feel like they're part of a community, and that's when something special starts to happen.

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